

Owner's Information Manual

Central Air Conditioning System & Gas Furnace



Turn to the Experts.®



Chas Roberts

AIR CONDITIONING & HEATING

(602) 943-3426

(520) 292-6858

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www.ChasRoberts.com

Important Facts You Should Know About Your Gas Furnace and Air Conditioner

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Gas Furnace

- **If You Smell Gas** – Call your gas company, at once, from a neighbor's phone. DO NOT touch any electrical switches or light any flames.
- **If Smoke Appears – Don't be alarmed, THIS IS NORMAL**, the first time the furnace is started. Your smoke alarms may sound, but they will reset when the smoke clears. The reason this happens is because the factory applies a layer of oil inside the furnace to protect it during shipment. The burners will burn away this oil the first time the furnace is started. The furnace will smoke this one time only.
- **Before you call for service, check these simple items first:**
 - ☐ Is the furnace plugged in and are the breakers and disconnects turned on?
 - ☐ Is the thermostat set above the room temperature?
 - ☐ Is the thermostat switch set in the heat position:
 - ☐ Is the gas line connected to the furnace? If not, call you builder or plumbing contractor.
 - ☐ Is the gas manual shut off valve open? The gas valve handle is located just outside the furnace and the handle should be turned parallel with the gas pipe to be on. If it is turned at a right angle, it is off.
 - ☐ Is the air filter dirty or full of lint? A dirty filter will block needed air flow to the furnace and shut it down prematurely.
- If you have checked all these things, and the furnace still does not operate, CALL your builder or Chas Roberts Air Conditioning.
- Important, more detailed information on your furnace should be reviewed in your homeowner's operation and maintenance manual.

Air Conditioner

- During the cooling season, your gas furnace provides air flow for your air conditioning.
- **Do Not** turn the air conditioning system off. Part-time cooling is poor economy. If the system is left off during the morning, the home will soak up heat and be more difficult to cool in the afternoon. You can actually save money by letting the thermostat determine when cooling is needed.
- During the hot, dry seasons, we recommend keeping the air conditioner blower on continuously. The air conditioning unit cools more evenly when the blower switch is in the ON position. The blower provides refreshing air movement and even temperatures throughout the home. The blower also circulates air through the filter, which helps remove dust, lint and other pollutants more efficiently.
- During the more humid monsoon season, we recommend switching the blower to the AUTO position to help dehumidify the air more efficiently. Check you condensate drain to make sure the moisture being removed from the house is draining properly. The bottom drain outside your house should be dripping and the emergency overflow drain above should be dry.
- Shades, drapes, shutters, or screens should be installed on windows that are exposed to direct sunlight. Also, plant a tress or put up a canopy to protect your windows from the direct sun.
- For cooling and heating . . . **Leave your thermostat alone**. When you have found a temperature that you prefer, it is best to leave the thermostat at that setting.
- **Clean or replace the filters frequently**. Dirty filters will lower performance and efficiency of your cooling. The filters are usually located at the return grille or at the indoor section of your unit.


WELCOME TO EFFICIENT YEAR-ROUND COMFORT

CONGRATULATIONS! You have made an excellent choice and sound investment in home cooling comfort! Carrier offers more than one hundred years of creating customized home comfort systems with the broadest selection of residential heating and cooling products available.

Your new Carrier air conditioning system is a product of that experience, and will provide you and your family with years of dependable, energy efficient cooling comfort.

This booklet provides information on how your system works as well as helpful hints on operation and maintenance so you can enjoy peak performance for years to come. For even greater peace of mind, your expert Carrier dealer can provide professional maintenance and service on an annual or as-needed basis to ensure that your system receives the very best care from the industry experts. Ask your dealer about scheduling annual maintenance visits or about the benefits of a service contract. In addition, your installing Carrier dealer can offer expert recommendations on all of the Carrier products, accessories and services available to enhance your comfort through personalized control of your system and improved indoor air quality.

A NOTE ABOUT SAFETY

Any time you see this symbol  in manuals, instructions and on the unit, be aware of the potential for personal injury. There are three levels of precaution:

DANGER identifies the most serious hazards which will result in severe personal injury or death.

WARNING signifies hazards that could result in personal injury or death.

CAUTION is used to identify unsafe practices which would result in minor personal injury or product and property damage.

WARNING

PERSONAL INJURY, DEATH AND / OR PROPERTY DAMAGE HAZARD

Failure to follow this warning could result in personal injury, death or property damage.

Improper installation, adjustment, alteration, service, maintenance, or use can cause explosion, fire, electrical shock, or other conditions which may cause personal injury or property damage. Consult a qualified installer, service agency, or your distributor or branch for information or assistance. The qualified installer or service agency must use factory-authorized kits or accessories when modifying this product.

WARNING

PERSONAL INJURY, DEATH, OR PROPERTY DAMAGE HAZARD

Failure to follow this warning could result in personal injury, death, or property damage.

Read and follow all instructions and warnings, including labels shipped with or attached to unit before operating your new air conditioner.

ABOUT YOUR AIR CONDITIONING SYSTEM

Identifying Your System

Your new Carrier air conditioning system is what we call a "split system." It has an outdoor unit and an indoor unit connected to each other with copper tubing called refrigerant lines. Each of these units has a rating plate with the model and serial numbers you will need to reference when calling an authorized Carrier dealer about your system.

Take a few moments now to locate those numbers and record them in the spaces provide on the cover of this booklet.

USING YOUR NEW CARRIER SYSTEM

Your Carrier air conditioning system is controlled by a wall-mounted thermostat installed inside your home. Because there are so many thermostats available, please refer to the owner's manual supplied with your thermostat for complete details on system operation. Or, read the next section for basic operating instructions.

SYSTEM OPERATION WITH BASIC THERMOSTAT

Most basic thermostats have three main controls:

- S System or Mode Control: Typically offers the following selections: Cool, Off, and Heat. Some thermostats also have Auto, which lets the system switch between heating and cooling as needed.
- S Temperature Control: A button, lever, or set of buttons that allows you to select the temperature inside your home.
- S Fan Control: Typically offers two options: Auto and On. "Auto" provides slightly higher energy efficiency by circulating air only during cooling (or heating) operation. "On" provides better air circulation, better dehumidification and better air cleaning by running the system's blower continuously.

COOLING YOUR HOME

For cooling operation, make sure the System or Mode control is set for Cooling. Then, adjust the Temperature control to your desired setting. Finally, use the Fan control to select Automatic (turns on and off as cooling is needed) or On (runs continuously).

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DELUXE THERMOSTATS

Carrier offers a number of deluxe thermostats, including programmable models, which can provide a number of benefits depending on the model:

- S Customized daily and/or weekly comfort schedules that you create to match your lifestyle
- S Enhanced energy efficiency and comfort
- S Enhanced comfort through humidity control
- S Enhanced maintenance reminders
- S Remote system operation

Ask your Carrier dealer for information on a deluxe thermostat option that matches your air conditioning system.

OPERATION UNDER EXTREME CONDITIONS

Your air conditioner will run as long as necessary to maintain the indoor temperature selected on your thermostat. On extremely hot days, your air conditioner will run for longer periods at a time than on moderate days. Your system will also run for longer periods of time under the following conditions:

- S Frequent opening of exterior doors
- S Operating laundry appliances
- S Taking hot showers
- S More than the usual number of people present in the home
- S More than the normal number of electric lights in use
- S Drapes or blinds are open on the sunny side of the home

INFINITY OPERATION

If you own an Infinity two-stage air conditioning system, you may notice your system runs for longer periods of time. Nearly 80% of the time it's running, it is operating in low-stage, and your indoor temperature will remain more consistent with fewer drafts, better humidity control, enhanced comfort and enhanced energy efficiency.

GET THE MOST FROM YOUR COOLING SYSTEM

These simple suggestions can help you enjoy years of maximum cooling comfort:

S Listen To Your System

Get to know the start-up and operational sounds your indoor and outdoor units make. Learn to recognize and identify unusual sounds that may signal the need for service.

S Keep Filter Clean

A clogged or improperly installed air filter on your indoor unit will increase operating costs and shorten the life of the unit. Plan to inspect the filter monthly and clean or replace it as needed.

S Do Not Block Floor, Wall or Ceiling Vents

When drapes, furniture, toys or other common household items block vents, the restricted airflow lessens the system's efficiency and life span.

S Do Not Cover or Block Outdoor Unit

The outdoor unit needs unrestricted airflow. Do not cover it or place items on or next to it. Do not allow grass clippings, leaves, or other debris to accumulate on the sides or top of the unit. And, maintain a 12" minimum clearance between the outdoor unit and tall grass, vines, shrubs, etc.

S Check Condensate Drain

Your air conditioner removes humidity from your home during the cooling season. After a few minutes of operation, water should trickle from the condensate drain of the indoor coil. Check this occasionally to be sure the drain system is not clogged. Drainage will be limited if you live in a very dry environment.

S Do Not Operate Below 55°F

Your outdoor unit is not designed to operate when outdoor temperatures are lower than 55°F without modification. If operation below this temperature is required, consult your Carrier dealer.

A complete Infinity System with low ambient temperature cooling capability can operate down to 0°F outside temperature when properly set up.

The logo for Chas Roberts features the name "Chas" in a red, cursive script and "Roberts" in a blue, cursive script.

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ROUTINE MAINTENANCE

Simple, routine maintenance as described below will enhance your air conditioning system's ability to operate economically and dependably. Always remember the following safety precautions:



WARNING

ELECTRICAL SHOCK HAZARD

Failure to follow this warning could result in personal injury or death.

Disconnect all electrical power to the indoor air handler or furnace before removing access panels to perform any maintenance. Disconnect power to both the indoor and outdoor units (see Fig. 1.)

NOTE: There may be more than one electrical disconnect switch.



CAUTION

PERSONAL INJURY AND/OR PRODUCT AND PROPERTY DAMAGE HAZARD

Failure to follow this caution may result in personal injury or product and property damage.

Although special care has been taken to minimize sharp edges in the construction of your unit, be extremely careful when handling parts or reaching into the unit.

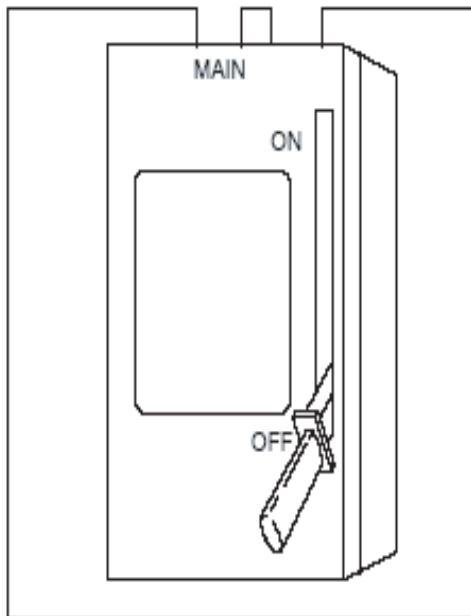


Fig. 2 - Main Electrical Disconnect

INDOOR UNIT (Furnace or Fan Coil)

S Check the Air Filter Monthly

There are no filters on your outdoor unit. However, a dirty air filter on the indoor unit can cause overheating, automatic system shutdown, and in extreme cases, component failure.

CHECK THE FILTER(S) MONTHLY AND CLEAN OR REPLACE AS NEEDED. For details on how to check, clean or replace your filter(s), refer to your furnace or fan coil owner's manual. OR, if you have an electronic air cleaner or a larger, "boxed" air filter, refer to the owner's manual supplied with those products.

S Coil Cleaning

Your indoor coil is located in a sealed cabinet on your indoor unit and will require minimal clearing with routine filter maintenance. Longer operating cycles and reduced energy efficiency may indicate the need for a coil cleaning by your Carrier dealer.

OUTDOOR UNIT

S Coil Cleaning

The most visible part of the outdoor unit is the large "coil" wrapped around the inner components of the air conditioner. If grass clippings, leaves, shrubbery, and debris are kept away from the coil, minimal care is needed. If the coil becomes dirty, clean the coil surface with a vacuum cleaner using a soft brush attachment. Use an up and down motion being careful not to bend or damage the delicate, aluminum coil fins. If dirt is deep in the coil, contact your dealer for service.

S Base Pan Drainage

Periodically check for and remove debris that has settled around the base of your outdoor unit. This will ensure proper drainage of the base pan and eliminate standing water inside the outdoor unit.

S Level Installation

Your Carrier dealer will install the outdoor unit in a level position. If the support base settles or shifts and the unit is no longer level, be sure to re-level it promptly to assure proper drainage. If you notice water or ice collecting beneath the unit, arrange for it to be drained away from the unit.

SEA COAST COIL MAINTENANCE

Coastal locations often require additional maintenance of the outdoor unit due to highly corrosive airborne ocean salt. Although your new Carrier system is made of galvanized metal and is protected by top-grade paint, take the additional precaution of periodically washing all exposed surfaces and the outdoor coil approximately every 3 months. Consult your installing Carrier dealer for proper clearing intervals and procedures for your geographic area or ask about a service contract for regularly scheduled professional cleaning and inspections.

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TROUBLESHOOTING

Before you request dealerservice, check for these easily solved problems:

- S Check the indoor and outdoor disconnect switches (see Fig. 1.) Also check your main electrical panel circuit breakers or fuses.
- S Check for sufficient airflow. Air filter(s) should be reasonably clean and interior vents should be open and unobstructed.
- S Check thermostat settings. For cooling, your desired temperature setting should be LOWER than the displayed room temperature, and the System/Mode control should be on Cool or Auto. For heating, your temperature setting should be HIGHER than the displayed room temperature, and the System/Mode control is set to Heat or Auto.
- S Time delays – depending on the Carrier air conditioner you have, there may be delays in unit operation that are built-in to protect the equipment and your comfort. Don't be alarmed if you notice a time delay in operation. It may be a standard protection feature of your equipment. Check with your Carrier Dealer for more information on time delays.

If you need to contact your Carrier dealer for troubleshooting and/or repairs, be sure to have the model and serial numbers of your equipment available (there are spaces on the cover for you to write this information). With this information, your dealer may be able to offer helpful suggestions over the phone or save valuable time through knowledgeable preparation for the service call.

REGULAR DEALER MAINTENANCE

In addition to the routine maintenance that you perform, your home comfort system should be inspected regularly by a properly trained service technician. Many dealers offer this service at a reduced rate with a service contract. Some service contracts offer additional benefits such as parts discounts and no additional charge for "after hours" or emergency service.

Your annual system inspection should include

- S Routine inspection of air filter(s) with replacement or cleaning as required
- S Inspection and cleaning of the blower wheel housing and motor
- S Inspection and, if required, cleaning of indoor and outdoor coils
- S Inspection of the indoor coil drain pan, as well as the primary and secondary drain lines. If the system has an auxiliary drain pan and line, they should be inspected at this time as well. Service should include cleaning if required.
- S Check all electrical wiring and connections
- S Check for secure physical connections of individual parts in each unit
- S Operational check of the air conditioning system to determine actual working condition. Necessary repair and, or adjustment should be performed at this time.

TURN TO THE EXPERTS

When you turn to Carrier for your indoor comfort needs, you are turning to the experts. With more than a century of experience, Carrier has seen it all. Whether we're delivering superior comfort for homeowners nationwide, or solving cooling or refrigeration challenges around the world, Carrier has been coming through since 1902.

Your Carrier air conditioning system, backed by the world's best name in comfort and supported with expert installation, maintenance and service by your local Carrier dealer should offer you and your family years of reliable, energy efficient cooling comfort.

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The Most Comfortable Call You Can Make!

Chas Roberts Air Conditioning is proud to be a family owned and operated business, serving Arizona since 1942.

As your HVAC system Installer, we can provide you with services to meet all of your Heating and Air Conditioning needs after you have taken possession of your new home:

- Sales
- Service & Repair
- Extended Warranties
- Preventative Maintenance

We are available to speak with you Monday-Friday 7am to 8pm, Saturday 7am to 5pm, and Sunday 9am to 4pm with extended hours during the summer.

Please call, or visit our website, with all of your HVAC questions or concerns.

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CARRIER CORPORATION

Limited Warranty for Single Phase Base Series, Outdoor Cooling or Heating-Cooling Product of 60,000 BTUH or less Cooling Capacity

FOR WARRANTY SERVICE OR REPAIR FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer or a Carrier dealer. You may find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at www.carrier.com.

SECOND: For help finding a servicing dealer, contact: Carrier Corporation, Consumer Relations, P.O. Box 4808, Syracuse, New York 13221
Phone: 1-800-227-7437

PRODUCT REGISTRATION: You can register your product online at www.carrier.com or call 1-800-227-7437.

Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in material or workmanship under normal use and maintenance as follows. Except as otherwise stated, the warranty period is five (5) years from the date of installation. If a part fails due to defect within the warranty period, Company will provide only a new or remanufactured part, at Company's sole option, to replace the failed defective part without charge for the part. This limited warranty is subject to the provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

LEGAL REMEDIES - The owner must notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

WARRANTY CONDITIONS:

1. Product must be installed properly and by a licensed or otherwise qualified HVAC technician.
2. The warranty applies only to products remaining in their original installation location.
3. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
4. Defective parts must be returned to the distributor through a registered servicing dealer for credit.
5. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
6. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number).

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS. SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product purchased over the Internet.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
5. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of Company.
7. Parts not supplied or designated by Company, or damages resulting from their use.
8. Products installed outside the U.S.A. or its territories and Canada.
9. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
10. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
11. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.